



TurboJET WAP Booking System User Guide

Ticketing Services:

- Ferry tickets on Hong Kong-Macau, Macau – Shenzhen and Macau – Shekou routes can be booked via TurboJET WAP Booking System: www.tj2b.com.
- 90 days advance booking accepted.

Booking Process:

- Both members and non-members can book tickets directly via WAP Booking System using credit card. Mobile phone number must be provided for receiving booking confirmation.
- To become a TurboJET member, passenger should register through the TurboJET online booking website: www.turbojetbooking.com. Upon receiving the login number and password, passenger could then start to purchase ferry ticket via WAP Booking System.
- Credit cards accepted include Visa, Master and American Express. For payment by Master card, there will be a service charge payable to the card issuing bank.

Ticketing Limitation:

- A maximum of 2 tickets per route can be purchased by each passenger per day.
- WAP Booking System is only applicable to purchase of adult full fare tickets.
- The cut off time for WAP booking would be ONE hour prior to departure time.

Ticket Confirmation:

- Passengers are responsible for ensuring all the booking details are correct before confirming the transactions.
- A SMS confirmation will be sent to the mobile phone number provided once booking is confirmed.
- All confirmed transactions are non-refundable and cannot be changed.

Ticket Collection:

- Passenger should collect tickets 30 minutes prior to departure time.
- Passenger should allow enough time for immigration and custom clearance. No refund or exchange of tickets will be offered to passenger who delayed to board our vessel
- Ticket collection outlets: TurboJET ticketing offices and Self-service Ticketing Kiosks located at ferry terminals.

Passengers are reminded to read the WAP Booking Terms and Conditions before proceed to booking.

Enquiries:

- Hong Kong (852) 2859 3333
- Macau (853) 8790 7039
- International toll free tel: (800) 3628 3628 (available in China, Macau, and Taiwan)